

Douglas Gibb - Executive Vice President, Workers' Compensation

With over 20 years of experience in the insurance industry, and over 9 years with Athens, Doug has a wealth of knowledge and experience in the California Workers' Compensation system. Doug is a tireless worker who is always looking out for his clients' success, and he is committed to bringing top-notch service to every customer of Athens. Doug's greatest joy professionally comes in training and developing new claims professionals, and he teaches a Self-Insurance training program for all Athens employees who are not yet state certified.

His responsibilities with Athens Administrators are:

- Manage the employers' requirements to ensure client satisfaction
- Ensures that a consistent high-quality claims service is being provided to all clients throughout each branch location and units of the company
- Responsible for Regulatory, Carrier and Client Compliance (state and nationwide)
- Responsible for overall operations of a Workers' Compensation department including strategic planning
- Cultivates strong relationships with clients
- Maintains regular communication and interaction with clients to assess their ongoing level of satisfaction
- Works with managers to further develop and refine the claims handling processes
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EDUCATION

Masters in History

Doug holds a BA in History from Chapman University and an MA in History from California State University, Fullerton. Doug enjoys spending his weekends with his wife and ten children. He likes to coach baseball and football, and he loves history.